



Borough of Clementon
101 Gibbsboro Road, Clementon, NJ 08021
(856)783-0284

January 15, 2021

Clementon Borough Resident

Re: New Trash Contractor
Solterra Recycling Solutions

Dear Residents,

In an effort to improve services to the residents of the Borough of Clementon, the municipality has entered a five (5) year contract with Solterra Recycling Solutions. We know that many of you have had negative experiences with the previous trash contractor, and hope that the implemented change will satisfy many of the concerns that have been expressed.

The new solid waste and recycling contract with Solterra Recycling Solutions will begin Thursday, February 4, 2021. Solterra will be responsible for the collection and disposal of all curbside solid waste and recyclable materials for all Borough of Clementon residents.

For additional information about this exciting new contract, please see details below:

Collection day has moved from Friday to Thursday: Moving the collection day will allow us to provide a better service and answer questions and complaints in a timelier manner, as the Department of Public Works' schedule is Monday through Friday 7:00 AM – 3:30 PM, permitting the workforce to be available the day after collection.

Collection Day: All solid waste materials will be collected on the same day, once per week on Thursday between the hours of 6:00 AM and 5:00 PM. All recyclable materials will be collected on Thursday (50% of the Borough one week, and 50% of the Borough the other week). This collection procedure is the same as the previous collection schedule. The dividing line between zone one and zone two of the recycling collection weeks are as indicated on the attached map. The collection day may change during holiday weeks as described below:

New Year's Day / Memorial Day / Independence Day / Labor Day / Thanksgiving Day / Christmas Day. If your weekly collection day falls on or after one of these holidays, your collection will be delayed by one day.

Collection Hours: All materials must be placed curbside no later than 6:00 AM on your scheduled collection day, as collection can begin as early as 6:01 AM.

Missed Collection: If your material is not collected for some reason, please call Solterra at 609-771-8005 or Clementon Department of Public Works at 856-784-0495. Please refer to the recycling rules attached to this letter to provide you with more information. If your materials are not collected, it is possible that your solid waste and/or recyclables were not put out correctly, weighed more than 50 lbs., or contaminated with an unapproved material.

Containers: For the time-being, residents are asked to continue using the same containers as they did with the previous contractor with the exception of the 95 and 96 gallon wheeled carts. Like the old contract, our new contract is for standard collection, which means that a worker has to physically empty the container into the truck. Keeping this in mind, we ask that you please do not overload the container. The container shall be no larger than 55 gallons and weigh no more than 50 lbs. per container.

Solid Waste: All solid waste is to be bagged and put into an approved container or curbside for collection.

Recyclable Materials: All approved recyclable materials shall be placed loose in the container for collection. No plastic bags are permitted.

Bulk Items: Bulk items are to be collected by Solterra. Please place them curbside on your regular scheduled trash day and keep them several feet away from regular trash.

White Goods, Electronics and Metals: These items will be collected by Clementon DPW. Please call 856-784-0495 to schedule a collection prior to placing curbside.

Questions? We encourage you to review the attached recycling rules for more information. If you have questions regarding your scheduled service day, or any other trash related questions, please call Solterra directly at 609-771-8005 or Clementon Department of Public Works at 856-784-0495.

I would like to thank all residents in advance for your anticipated cooperation during the transition period of this project. It is our goal to continue to make Clementon a great place to live and raise a family while keeping taxes low and providing additional services for you and your neighbors.

Sincerely,

Thomas J. Weaver

Mayor Thomas Weaver

Cc: Jenai Johnson, Administrator
Mark Armbruster, Councilman
Kevin Garretson, DPW Director